PTC SERVICE PARTS MANAGEMENT ESSENTIALS

PTC®

PTC Service Parts Management Essentials

Increase Parts Availability and Reduce Inventory Costs

Service organizations are plagued by wide variations in cost, lead-time, and criticality of aftermarket parts, making it difficult to plan service demand and determine appropriate stocking levels. PTC Service Parts Management Essentials is designed specifically to address the challenges and opportunities of service supply chains by enabling service operations to improve customer satisfaction while reducing service supply chain costs.

PTC Service Parts Management Essentials enables your organization to optimize inventory, minimize excess or shortage conditions and analyze service supply chain performance while meeting service targets and addressing network-wide considerations and constraints.

Key benefits

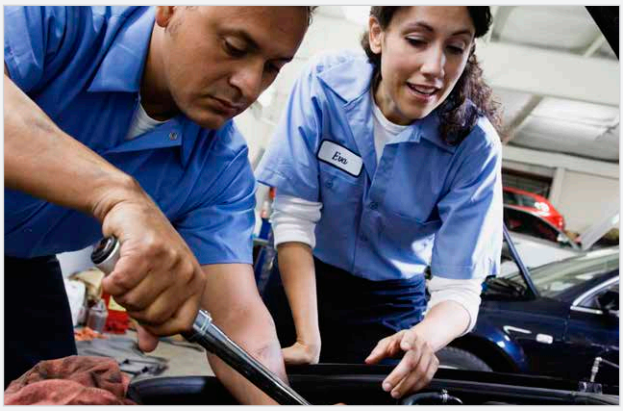
- Increased part availability
- Significant inventory reduction
- Increased asset up-time
- Reduced repair, ordering, and expediting costs
- Improved organizational visibility and productivity
- Increased service level agreements (SLA) compliance
- Improved customer satisfaction

PTC Service Parts Management Essentials is a Software as a Service (SaaS) offering enabling customers to more quickly and cost-effectively deploy and manage the PTC Service Parts Management solution to support their corporate strategy and drive business growth with less cost and risk. PTC guarantees application uptime and performance with a 90 day implementation resulting in quicker ROI without burdening your IT department. PTC Service Parts Management Essentials provides a set of capabilities that will serve as a foundation for your service organization and also provides the opportunity to expand functionality, as needed, according to the growth of your business.

Transforming Service with PTC Service Lifecycle Management

The potential for service revenue continues to grow, and with a consolidated view of service that connects service planning, delivery, and analysis will ensure that companies achieve maximum value of a product's entire lifecycle. The PTC approach to Service Lifecycle Management (SLM) optimizes the system of people, processes, and technology to enable greater service performance and improvement. As a result, service organizations are more strategic and can focus on growth and profitability.

PTC SERVICE PARTS MANAGEMENT



PTC Global Services

- Global Services provides subject matter expertise best practices to guide you through a successful implementation, and help your team through any process change necessary to adopt those best practices and processes.
- Ensures that PTC technology is aligned with your strategic business requirements, best practice processes, and organizational constraints
- Adapts to your priorities while minimizing deployment risks, accelerating time to value, and increasing flexibility for future organizational needs
- Role-based adoption programs enable a customized approach tied directly to the deployment roadmap and to individual and work group needs for process improvement

PTC®

We provide technology solutions that transform how customers create, operate, and service products

Visible Edge

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