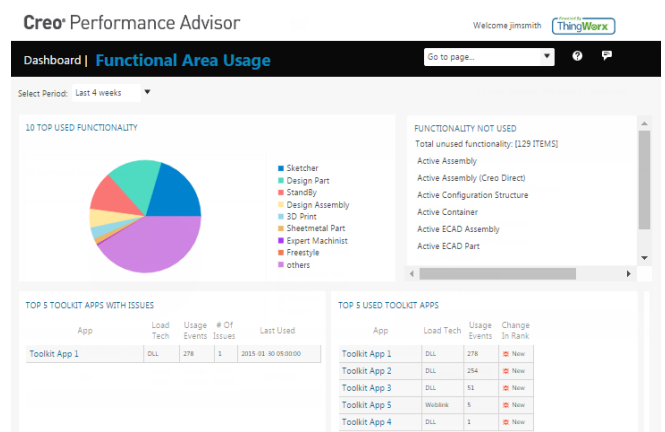
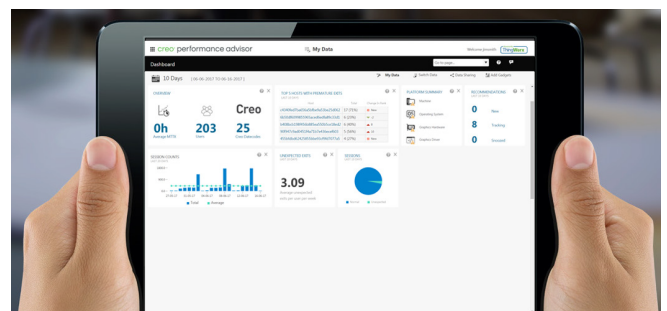


Creo® Performance Advisor

SMART, CONNECTED PRODUCTS AND SUPPORT

The new Creo Performance Advisor leverages the ThingWorx IoT platform to give you unprecedented visibility into your Creo-related hardware and software environment. An easy-to-use online dashboard provides insight into important performance and usage metrics.

- Dedicated investigation of stability issues for individual users and teams
- Automated stability recommendations that proactively provide approved solutions to issues identified within your user base
- Comprehensive visibility into software versions in use to manage software upgrade plans
- Easy monitoring and reporting of the health of your system
- Quick access to performance and usage statistics across your organization
- Personalized Dashboards for viewing, reporting and trend analysis



Active Support customers can access the dashboard directly from the eSupport Portal, under the "My Company" tab.

Performance Advisor for PTC is compatible with PTC Creo 3.0 M030 (or later) and PTC Creo 2.0 M150 (or later) and available for the following Creo apps: Parametric, Direct, Layout, and Simulate. Feature tracking included with Creo 2.0 M220 and Creo 3.0 M090.

Please visit the PTC support page for the most up-to-date platform support and system requirements.



With this new Support tool the answers come to me. The Performance Advisor and a connected Support strategy are going to be a game changer for administrating PTC products."

Mike Bosworth
PLM/CAD Admin, BAE Systems

Benefits to CAD administrator and user

Optimize System Performance

- Proactive insights and recommendations for increased system stability
- Increased admin and support efficiency to deliver timely resolutions
- Ensure system compatibility
- Meet needs and expectations of the user community
- Increased visibility into product utilization

Maximize Productivity

- Better manage your entire environment
- Ensure full utilization of capability and functionality to improve product design
- Increase productivity to meet project deadlines and improve time to market
- Visibility into performance and user metrics for “corrective-action” before impacting productivity
- Enables identification of training needs and requirements

Control Costs

- Optimize IT Resources to change from “fire-fighting” to business process improvement
- Maximize software utilization for higher overall ROI
- Investment protection through increased uptime
- On-budget performance through an optimized support strategy
- Maximize software utilization

Reduce Risk

- Enable full utilization of latest software to protect IP and data from security threats
- Stabilize a complex application environment to protect your investment
- Identify migration and upgrade needs
- Formal data privacy process that is Customer opt-in with PTC, your trusted business partner
- Improved crowd sourcing

Business improvements

With a unified software and support environment

Save time:

- No need to log technical support cases to get issues resolved
- Proactive recommendations are delivered directly to you regarding your user base, with a link to help you avoid or solve an issue
- Fast access to diagnostics and resolutions
- Increase uptime and productivity

Save money:

- Proactively optimize system performance
- Optimize IT resources
- Maximize software utilization
- Improved quality of Technical Support processes

“It allows us to pinpoint problems sooner, see trends, and react to potential issues more efficiently with the limited resources that we currently have. These tools allow us to be proactive rather than reactive, further reducing the total cost of ownership to the company and ensuring the end users have the right tools at the right time.”

Lee Hughes
Global CAD/PLM Admin, Kohler Co.

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